Nancharaiah 

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**Profile**:

* Having Overall 5.4 years of IT professional involved in various roles & challenges.

4 years of Professional Salesforce CRM developer. During this tenure involved in various stages of software development life cycle including – analysis, design, development, testing and implementation of various systems.

**Executive Summary:**

* **4.5** years relevant on**Salesforce CRM.** Domain expertise in CRM. Proficient in **Analysis, Design, Development** and **Administration**.
* Good knowledge on creating **Objects, fields, Tabs, Page Layout** and **Record Types**.
* Good experience in **Data Loader** and **Workbench**.
* Good experience development of **Lightning components and lightning applications.**
* Good hands on in creating **Reports** and **Dashboards** as per the business requirement.
* Strong knowledge on **Sales Cloud** and **Service Cloud, Force.com, Visualforce page, Triggers**and **Apex**.
* Proficiency in administrative tasks like **Creating Roles, Profiles, Users, Page Layouts,Workflow Alerts, Actions, Reports** and **Approval Processes**.
* Good Knowledge in **ProcessAutomations,Process Builders,Flows, Workflows&Approval Process.**
* Good knowledge in Assignment rules and Escalation rules.
* Designed junction objects and implemented various advanced fields like **Picklist**, **Custom Formula Fields**, **Field Dependencies**, **Validation Rules**, **Workflows**, **sharingrules** and **Approval Processes** for automated alerts, field updates according to application requirements.
* Implemented security and sharing rules at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.
* Good Knowledge on Writing code for database related Queries using **SOQL** and **SOSL**.

**Professional Experience:**

* Working as a **Senior Software Engineer** in **HCL Technologies**, **Hyderabad** from **April 2022** to **Sep 2022.**
* Worked as a **Salesforce Developer** in **Genesis infocom Private Limited, Bangalore**

From**Nov2016** to **Mar2022**.

**Technical Skills:**

**Salesforce.com:** Salesforce.com configurations like Workflow Rules, Record Type, Role Hierarchy Validation, Formulae, Custom objects, Page Layouts, Apex Classes, Apex Triggers, Visual Force.

**Salesforce Tools:** Force.com IDE, Force.com API tools (Data Loader), work Bench.

**Languages: Apex**, HTML, CSS, SQL, JavaScript, Lightning components.

**Web Development:** HTML, CSS, Visualforce, XML.

**Operating Systems:** Windows family.

**Database:** DML, SOQL, SOSL

**Work Experience:**

**Project 1:**

**Client: Bupa Health Services**

Role : Salesforce Developer

Software : Salesforce.com

Project :healthcare company

Environment : SalesForce.com CRM, Data loader, Workbench Tool, sandbox, Production.

**Overview:**

A major Bupa managed healthcare company involves the Shared services team Bupa's purpose is helping people live longer, healthier, happier lives. With no shareholders, our customers are our focus. We reinvest profits into providing more and better healthcare for the benefit of current and future customers.

**Responsibilities:**

* Worked on deployments using Change Sets / Eclipse to the connected ORGS.
* Maintained coding standards and best practices set by Salesforce.
* Resolved any defects/issues containing and providing desired validation and necessary additional enhancements.
* Involved in preparing the technical Implementation plan documents of project.
* Worked with various salesforce.com objects like Accounts, Contacts, Cases, Reports and Dashboards.
* Worked on Knowledge Base Articles.
* Worked on the Skill Based Routing Technique.
* Developed various Custom Objects, Tabs, Components, Visualforce Pages and Controllers.
* Developed Custom Objects, Custom Reports for the sales performance.
* Developed Apex Triggers for various functional needs in the application.
* Developed workflows, assignment rules, escalation rules and other inbuilt functionality.
* Working on different validation rules on Standard as well as Custom Objects.

**Project 2:**

**Nationwide Insurance, Columbus, OH**

**Title:Nationwide Insurance**

**Role: Salesforce Developer**

**Synopsis:**

Nationwide is one the largest insurance and financial services company in the world serving people with best insurance policies and its headquaters located in Columbus, Ohio.

**Responsibilities:**

* Involved in Project User stories grooming sessions and Sprint Planning sessions.
* Involved in development of Lightning components and lightning applications.
* Involved in doing POC’s on Lightning framework.
* Involved in developing spike design respective to user stories.
* Involved in Onsite & Office modal sprint agile structure.
* Being a Salesforce developer, Involved in all configuration changes, Customizations, Data management’s activities & Release manager activities.
* Designed KT documents and Unit test documents respective to user stories
* Deployment activities, preparing package xml’s.
* Participated in production deployments & Release engineering activities.
* Issue Fix in all sandbox environments & Production Support.
* Responsible in troubleshooting the defects in lower and higher environments.
* Involved in Onsite & Office modal sprint agile structure.
* Involved in enhancing existing modules, developing, and supporting production defects.
* Designed, Implemented, and deployed the Custom objects, Page layouts, Custom tabs, Components to suit to the needs of the application

**Project 3:**

**Client: Sodexo SMS**

Role:Salesforce Administrator

Software: Salesforce.com

Project:Sodexo

**Synopsis:**

Sodexo India provides a service offering to various corporates, healthcare organizations manufacturing locations and schools and universities. Our solutions include food and catering, facilities management, technical services, workplace experience, energy management and benefits and rewards services.

**Responsibilities:**

* Worked on Community and Service Cloud.
* Worked in Agile Methodology.
* Involved in the Requirement gathering, Analysis and providing estimates.
* Designed and Developed Apex Classes, Visualforce pages, Lightning Pages to implement custom business logic for various functionalities.
* Developed Complex business requirement and deploy changes into SIT as per sprint.
* Designed and deployed the custom objects, custom tabs, validation rules, page layouts, Record type, Components, visual force pages.
* Knowledge on asynchronous apex to handle large data set.
* Developed form framework and generic Components to make development fast and easy.
* Created Apex test classes and performed Unit Testing of the application to verify the desired functioning of the application.
* Worked on deployments using Change Sets / Eclipse to the connected ORGS.
* Maintained coding standards and best practices set by Salesforce.
* Resolved any defects/issues containing and providing desired validation and necessary additional enhancements.
* Involved in preparing the technical Implementation plan documents of project.
* Designed KT documents and Unit test documents respective to user stories
* Deployment activities, preparing package xml’s.
* Participated in production deployments & Release engineering activities.
* Issue Fix in all sandbox environments & Production Support.

**Educational Qualification:**

* **BCA in Computer Applications**from A.N.R College, Gudivada, AP–521366.

**Personal Details:**

* DOB:10June1984.
* Address:Flat No. MIG 509, 1st floor, KPHB, 3rd Phase, Temple Bus stand, near ICICI ATM, 500072.

**DECLARATION**

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Date:

Place: Gudivada Nancharaiah